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PART IV—Bills introduced in the West Bengal Legislative Assembly; Reports of Select Committees presented or to be presented to that Assembly; and Bills published before introduction in that Assembly.

GOVERNMENT OF WEST BENGAL
LAW DEPARTMENT

Legislative

NOTIFICATION

No. 221-L.—1st March, 2017.—The Governor having been pleased to order, under rule 66 of the Rules

of Procedure and Conduct of Business in the West Bengal Legislative Assembly, the publication of the following Bill, together with the Statement of Objects and Reasons and the Financial Memorandum which accompany it, in the *Kolkata Gazette*, the Bill, the Statement of Objects and Reasons and the Financial Memorandum are accordingly hereby published for general information:—

Bill No. 10 of 2017

**THE WEST BENGAL CLINICAL ESTABLISHMENTS
(REGISTRATION, REGULATION AND
TRANSPARENCY) BILL, 2017.**

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**THE WEST BENGAL CLINICAL ESTABLISHMENTS
(REGISTRATION, REGULATION AND
TRANSPARENCY) BILL, 2017.**

**A
BILL**

to provide for the registration, regulation and transparency of clinical establishments of the State and for matters connected therewith or incidental there to.

WHEREAS it is expedient, in the public interest, to provide for registration, regulation and transparency in the functioning and activities of clinical establishments licensed under this Act, to preserve minimum standards of facilities and service to be provided by them to the service recipients.

It is hereby enacted in the Sixty-eighth Year of the Republic of India, by the Legislature of West Bengal, as follows:—

**CHAPTER I
Preliminary**

Short title,
extent,
commencement
and application.

1. (1) This Act may be called the West Bengal Clinical Establishments (Registration, Regulation and Transparency) Act, 2017.

(2) It extends to the whole of the State of West Bengal.

(3) It shall come into force on such date as the State Government may, by notification in the *Official Gazette*, appoint.

(4) It shall apply to all clinical establishments other than—

(a) any clinical establishment maintained by, or under the control of, the State Government, Central Government or local Self-Government or any local authority; or

(b) any clinical establishment or asylum established or licensed under the Mental Health Act, 1987; or 14 of 1987.

(c) the clinical establishments owned, controlled or managed by the Armed Forces.

Explanation.— For the purpose of this clause “Armed Forces” means the forces constituted under the Army Act, 1950, the Air Force Act, 1950 and the Navy Act, 1957. 46 of 1950.
45 of 1950.
62 of 1957.

Definitions.

2. In this Act, unless there is any repugnant in the subject or the context,—

(a) “adjudicating authority” means the authority appointed under section 35;

(b) “appellate authority” means the authority appointed under section 26;

(c) “clinical establishment” means the whole or part of institution, facility with or without bed or beds, building or premises of any Hospital, Maternity Home, Nursing Home, Dispensary, Clinic, Polyclinic, Immunization or Vaccination Centre, Sanatorium, Physical Therapy Establishment, Clinical Laboratory, Fertility Regulation Clinic, Wellness Clinic or an establishment analogous to any of them by whatever name called, used or intended to be used for the health care related services established and administered or maintained by any person or body of persons, whether incorporated or not; and shall include—

(i) a clinical establishment for profit or not for profit, owned, controlled or managed by,—

(a) a trust, whether public or private;

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Regulation and Transparency) Bill, 2017.*

(Chapter I.—Preliminary.—Clause 2.)

- (b) a Corporation (including a co-operative society), not owned by the Government, registered under a Central Act, or State Act; and
- (ii) a single doctor establishment or medical clinic.

Explanation.—“medical clinic” shall mean a place used or intended to be used for consultation and treatment by a registered medical practitioner but shall not include any place utilised by a registered Medical Practitioner solely for the purpose of consultation and advice, which shall have to be displayed as ‘Medical Consultation Clinic’.

- (d) “clinical laboratory” means any establishment or premises used or intended to be used for the—
 - (i) pathological, bacteriological, genetic, radiological, chemical, biological or other tests, examination, analysis or collection of sample and specimen or other diagnostic or investigative services, procedure or intervention, or
 - (ii) preparation of cultures, vaccines, sera or other biological or microbiological products,with the aid of laboratory or other medical equipment for the purposes of diagnosis, treatment or research of diseases;
- (e) “health care” means testing, treatment, care, procedures and any other service or intervention towards the nursing, preventive, promotive, curative, rehabilitative, palliative, diagnostic research or other health related purpose or combinations thereof in any recognized system of medicine for the convalescence, illness, sickness, injury, infirmity, deformity, abnormality or pregnancy or any other physiological condition whether of body or mind, and also includes any of these as a result of participation in a medical research programme;
- (f) “improvement notice” means a notice issued under section 23;
- (g) “license” means license issued under this Act to keep or carry on a clinical establishment consequent upon registration;
- (h) “licensing authority” means the District Registering Authority under section 5;
- (i) “maternity home” means any establishment or premises used or intended to be used for the reception or accommodation for women for the purpose of confinement and ante-natal and post-natal care in connection with child-birth, sterilization, medical termination of pregnancy, or anything connected therewith;
- (j) “notification” means a notification published in the *Official Gazette*;
- (k) “nursing home” means any establishment or premises used or intended to be used for the reception or accommodation for persons suffering from sickness, illness, injury or infirmity whether of body or mind for the purpose of observation, nursing, treatment and other health care and includes a maternity home;
- (l) “physical therapy establishment” means any establishment or premises used or intended to be used for the massaging, electrotherapy, hydrotherapy, remedial gymnastics or similar services, for the purpose of treatment of diseases or of infirmity or for improvement of health, or for purpose of relaxation or for any other purpose whatsoever, whether or not analogous to the purpose hereinbefore mentioned in this clause;

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Regulation and Transparency) Bill, 2017.*

(Chapter I.—Preliminary.—Clause 3.)

- (m) “prescribed” means prescribed by rules made under this Act;
- (n) “prohibition order” means an order issued under section 21;
- (o) “recognized system of medicine” means Allopathy, Yoga, Naturopathy, Ayurveda, Homoeopathy, Siddha and Unani Systems of medicines or any other system of medicine recognized by the Government;
- (p) “registration” means registration done under this Act;
- (q) “register” means the register maintained by the “licensing authority”, or the State Registrar under sections 9, or 10 of this Act, as the case may be, containing the number of clinical establishments registered and the expressions “registered” and “registration” shall be construed accordingly;
- (r) “registered medical practitioner” means a medical practitioner registered under the relevant Medical Act and shall include a person who possesses any of the recognized medical qualifications and who has been enrolled in the register of the respective Medical Council, viz., Allopathy, Dental, Homoeopathy, Ayurveda, Unani and Siddha or any such Council, Board or any other statutory body recognized by the Government of West Bengal;
- (s) “registered nurse” or “registered midwife” means a nurse or midwife registered under the Bengal Nurses Act, 1934;
- (t) “rules” means rules made under this Act;
- (u) “section” means the section of this Act;
- (v) “service provider” means a medical doctor, nurse, midwife, other paramedical professional, social worker or other appropriately trained and qualified person with specific skills relevant to particular health care services including management of clinical establishment, and any reference to service provider shall mean the same unless specifically stated otherwise;
- (w) “service recipient” means person who seeks, accesses or receives any health care, as outpatient or inpatient, from any clinical establishment, or service provider, including for profit and not for profit;
- (x) “standards” means the requirements that the State Government may prescribe under section 7, for the registration of clinical establishments;
- (y) “State Government” means the State Government of West Bengal;
- (z) “trade practice” in relation to a clinical establishment means any practice relating to the provision of services by a clinical establishment, and includes—
 - (i) anything done by the clinical establishment which controls or affects the price charged for services rendered by the clinical establishment, or the method of providing services by the clinical establishment;
 - (ii) a single or isolated action of any person in relation to any trade;
- (za) “West Bengal Clinical Establishment Regulatory Commission”, (herein-after referred as the Commission), means a body constituted by the State Government as described in Section 36 of this Act. It shall have such regulatory, supervisory and grievance redressing functions for patients as may be prescribed over the activities of clinical establishments licensed under this Act.

Ben. Act X of
1934.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter II.—Registration and Standards.—Clauses 4-7.)

CHAPTER II

Registration and Standards

State Registrar
of clinical
establishments.

4. (1) The State Government shall, by notification, designate the Director of Health Services (by whatever name called) or any other officer subordinate to him as the State Registrar of clinical establishments.

(2) It shall be the responsibility of the State Registrar of clinical establishments to compile and update the State register of clinical establishments.

Authority for
registration and
license.

5. (1) The Chief Medical Officer of Health of a district other than the district of Kolkata shall be the Registering Authority as well as licensing authority in respect of clinical establishment situated within the district.

(2) An officer not below the rank of Assistant Director of Health Services as designated by the State Government shall be the Registering Authority as well as licensing authority in respect of clinical establishment situated within the district of Kolkata.

Explanation.—For the purpose of this section, the word “Kolkata” shall have the same meaning as defined in clause(9) of section 2 of the Kolkata Municipal Corporation Act, 1980.

West Ben. Act
LIX of 1980.

Registration and
license for
clinical
establishments.

6. No person shall keep or carry on a clinical establishment without being duly registered by the registering authority in respect thereof and except under and in accordance with the terms of a license granted thereof.

Explanation I.—For the purpose of this section “person” includes a body, group or association of individuals, and organization, a firm, a trust or society (whether registered or not) or a company registered under the law for the time being in force.

Explanation II.—For the purposes of this section, “carry on” means to provide the service recipient in a clinical establishment with any kind of services including consultation, treatment, diagnosis, or nursing care.

Conditions for
registration and
license.

7. (1) The licensing authority, if satisfied that the applicant and the clinical establishment has fulfilled such standards as may be prescribed, shall register the clinical establishment and shall grant a license in respect of the clinical establishment in such form and in such manner as may be prescribed.

(2) No license shall be granted in respect of a clinical establishment unless it has—

- (a) provided such minimum standard of accommodation as may be prescribed;
- (b) engaged such minimum number, and norms, of service providers including registered medical practitioner, registered nurse, other paramedical staff and other categories of employees with such qualification as may be prescribed;
- (c) made arrangements for such minimum standard of services including emergency care and referral services as may be prescribed;
- (d) installed such equipments and machineries as may be prescribed;
- (e) made such arrangements for disposal of biomedical wastes as may be prescribed;
- (f) made provisions for maintenance of such records and registers in such form and containing such particulars as may be prescribed;
- (g) fulfilled any other condition that may be prescribed.

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Regulation and Transparency) Bill, 2017.*

(Chapter II.—Registration and Standards.—Clause 7.)

(3) Every license granted under sub-section (1) shall be subject to the following terms and conditions:—

- (a) continued fulfilment of the condition laid down in sub-section (2);
- (b) that necessary precaution shall be observed so guarding that the clinical establishment is not being used for unsocial or immoral purpose or both;
- (c) that the clinical establishment shall not resort to any unethical or unfair trade practices including unfair pricing for different services;
- (d) that such measures shall be taken to keep the clinical establishment in such satisfactory, sanitary and hygienic condition as may be prescribed;
- (e) that such information is to be displayed and in such manner as may be prescribed;
- (f) that such reports in such form containing such particulars and such necessary documents shall be submitted to such authorities at such intervals or on demand, as may be prescribed;
- (g) that such medical and other reports, records and documents shall be made available to the licensing authority or the service recipient or his representative on demand, as may be prescribed;
- (h) that report shall be submitted to the licensing authority as soon as a person who has been received or accommodated or both in the clinical establishment is found to be suffering from any such infectious or dangerous disease or other condition as may be notified;
- (i) that every case of a victim of accident, injury, or trauma, received or accommodated or both thereto shall be reported to the police station within the jurisdiction of which such clinical establishment is located after providing immediate medical treatment;
- (j) that every clinical establishment shall provide necessary medical treatment to victims of road traffic accident, persons suffering from sudden calamities, acid attack victims and rape victims irrespective of their ability to bear the treatment cost at the relevant time;

Provided that the clinical establishment shall have the right to recover the cost from the service recipients or his representatives in due course of time;

- (k) that there should be no delay in releasing the Dead Body of patients or service recipients to their representatives due to billing or other issues, including inability to pay the treatment cost. Provided the clinical establishment shall have the right to recover the cost and charges from the representatives of the service recipients in due course;
- (l) that every clinical establishment shall maintain a Public Grievance Cell for lodging of any complaint regarding treatment, improper billing, deficit in service, attending staffs' behavior etc. and for redressal thereof;
- (m) that every clinical establishment shall set up a proper Help Desk to maintain regular and proper communication with the service recipients or their representatives regarding treatment, recipient's condition, regular billing etc. and for their proper counseling;
- (n) that every clinical establishment shall immediately after coming into force of this Act, implement e-Prescription, maintain Electronic Medical Records and provide a set of all medical records and treatment details along with the discharge summary at the time of discharge of the service recipient;

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter II.—Registration and Standards.—Clause 7.)

- (o) that every clinical establishment shall strictly follow the fixed rates and charges including the Package Rates for investigation, bed charges, operation theatre procedures, Intensive Care, ventilation, implants, consultation and similar tests and procedures, and any additional treatment or procedure shall not attract additional charges over and above such fixed rates and charges including the Package Rates;
- (p) that every clinical establishment shall provide proper estimates for treatments not covered in fixed rates and charges including the Package Rates, to the service recipients or representative of service recipients during initiation or due course of treatment, and final bills shall not exceed estimates by a certain percentage, as may be prescribed by the Government;
- (q) that every clinical establishment shall strictly discourage repetitive laboratory tests for any service recipient, unless essential;
- (r) that every clinical establishment having more than 100 beds may endeavour setting up Fair Price Medicine Shop and Fair Price Diagnostic Centre;
- (s) that any clinical establishment which has received land or other facility from the Government during initiation and in course of continuance of their projects shall be responsible to provide completely free treatment to 20 *percent* of Outdoor Patient Department patients and 10 *percent* of Indoor Patient Department patients in such manner as may be prescribed:
Provided that Clinical Establishments, owned and managed by corporate entities that have not availed such benefits, may endeavour to provide completely free treatment to 20 *percent* of Outdoor Patient Department patients and 10 *percent* of Indoor Patient Department patients as part of their Corporate Social Responsibility;
- (t) that every clinical establishment shall mandatorily obtain express consent of the patient party for continuation of ventilation support to the patient after brain death;
- (u) that no person shall be subject to any discrimination in any form or manner, by the clinical establishment in access to facilities, goods, care and services including admission, on any of the grounds of nationality, sex, physical or mental disability, occupation, religion, sect, language, caste, political or other opinion, actual or perceived health status and disease condition like Human Immunodeficiency Virus (HIV) infection or Acquired Immunodeficiency Syndrome (AIDS) or such other diseases as may be prescribed or such other arbitrary grounds;
- (v) that no person shall be denied, under any circumstances, including inability to pay the requisite fee or charges, such emergency life-saving medical treatment and critical care by the clinical establishment as may be prescribed:
Provided that the clinical establishment has the right to recover the cost from the service recipient or his representative in due course of time;
- (w) that the clinical establishment shall actively participate in the implementation of all National and State Health Programmes including prevention of spread of communicable diseases in such manner as the State Government may specify from time to time and furnish periodical reports thereon to the authorities concerned; and
- (x) any other terms and conditions which may be prescribed.

(4) Every license granted under sub-section (1) shall, unless suspended or cancelled earlier under this Act, remain in force and be valid for such period with effect from the date on which it is granted as may be prescribed.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter II.—Registration and Standards.—Clauses 8-11.—Chapter III.—Procedure
for registration and licensing.—Clauses 12, 13.)*

Power of State Government to relax terms and conditions of registration and license.

8. Notwithstanding anything contained in sub-section (2) and sub-section (3) of section 7, the State Government may, for reasons to be recorded in writing, relax for such clinical establishment or in such circumstances as may be prescribed, all or any of the terms and conditions to which a license granted under sub-section (1) of section 7 shall be subject.

Register of clinical establishments.

9. (1) The licensing authority shall maintain in digital or in such form and containing such particulars, as may be prescribed by the State Government, a register to be known as the District Register of Clinical Establishments in respect of clinical establishments of the district.

(2) Each licensing authority shall supply in digital or in such other prescribed format to the State Registrar of clinical establishments a copy of every entry made in the register of clinical establishments in such manner, as may be prescribed to ensure that the State Register is up-to-date.

Maintenance of State register of clinical establishments.

10. The State Registrar shall maintain in digital or in such other form and containing such particulars, as may be prescribed by the State Government, a register to be known as the State Register of clinical establishments in respect of clinical establishments of the State.

Classification of clinical establishments.

11. (1) Clinical establishment of different systems shall be defined and classified into such categories as may be prescribed by the State Government, from time to time.

(2) Different standards may be prescribed for classification of different categories referred to in sub-section (1).

CHAPTER III

Procedure for Registration and Licensing

Application for registration and licensing.

12. (1) Every person intending to open, keep or carry on a clinical establishment shall submit an application in the prescribed proforma along with the prescribed fee to the licensing authority for the purposes of registration in respect of a clinical establishment under section 6 and for the grant of a license thereof subject to the provision of section 7 or for the renewal of the registration and license under section 19.

(2) Every application made under sub-section (1) shall contain such particulars and shall be accompanied by such evidence of the clinical establishment having complied with the prescribed minimum standards in such manner, as may be prescribed.

(3) Any change in address or situation of or of staff belonging to, or any other particulars mentioned under sub-section (2) shall be communicated by the applicant or the person carrying on the clinical establishment to the licensing authority not later than thirty days after such change with specific mention as to the exact date when such change occurred.

(4) No applicant under sub-section (1) shall try to obtain the license by means of misrepresentation of facts, fraudulent practices, falsifying documents, or using unfair means.

Grant or rejection of application.

13. On receipt of application made under sub-section (1) of section 12, the licensing authority shall, if it is satisfied after causing such enquiries as may be necessary and after following the criteria as may be prescribed, pass an order within the prescribed period from the date of receipt of application, either—

- (a) granting the application for registration and license or renewal of registration and license; or
- (b) rejecting the application,

and shall send a copy of the order to the applicant by registered post or in such other manner as may be prescribed:

Provided that if the licensing authority rejects an application for registration and license or renewal of registration and license, it shall record its reasons therefor.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter III.—Procedure for registration and licensing.—Clauses 14-17.)

Grounds for
rejection.

14. (1) The licensing authority may reject the application made under sub-section (1) of section 12 if he is satisfied—

- (a) that the applicant or the clinical establishment does not fulfil the conditions laid down in sub-sections (2) and (3) of section 7; or
- (b) that the applicant does not fulfil the condition laid down in sub-sections (1) and (2) of section 12; or
- (c) that the applicant is trying to obtain the license in contravention to the sub-section (4) of section 12; or
- (d) that the real objective of the applicant is to use or allow the clinical establishment to be used for antisocial or immoral purposes; or
- (e) in the case of a nursing home other than a maternity home that such nursing home is not or will not be under the charge of a registered medical practitioner resident therein round the clock and that the nursing of persons received and accommodated therein is not or will not be under the superintendence of a registered nurse resident therein round the clock; or
- (f) in the case of a maternity home that such maternity home is not or will not be under the charge of a registered medical practitioner resident therein round the clock and that the attendance on every woman before, at or after child birth or sterilization or medical termination of pregnancy or on any child born is not or will not be under the superintendence of a registered midwife resident therein round the clock; or
- (g) that for reasons connected with the location, constructions, accommodation, staffing or equipment, the clinical establishment is not fit to be used as a clinical establishment of such a description as the clinical establishment mentioned in the application.

(2) The licensing authority may, before rejecting an application communicate to the applicant the deficiencies on the grounds of which the application can be rejected and issue him an improvement notice as per provision of section 23 directing him to rectify the deficiencies within such time as he may deem fit.

(3) If within such time as deemed fit by the licensing authority or within such further time as may be allowed by him, the applicant is unable to rectify the deficiencies, the licensing authority may reject the application.

(4) The licensing authority shall in every case where the application is rejected, record the grounds for rejection:

Provided that no application shall be rejected, unless the applicant has been given an opportunity of showing cause in support of his application.

Fresh application
for registration
and license.

15. The rejection of an application shall not debar a clinical establishment from applying afresh for registration and license under section 12, and after providing such evidence, as may be required, of having rectified the deficiencies on the grounds of which the earlier application was disallowed.

Display of
license.

16. One license in original shall be kept affixed in a conspicuous place in the clinical establishment in such manner so as to be visible to everyone visiting such establishment.

Copy of license.

17. In case the license is lost, destroyed, mutilated or damaged, the licensing authority shall issue a copy of license on the request of the clinical establishment and on the payment of such fees, as may be prescribed.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter III.—Procedure for registration and licensing.—Clauses 18-21.)

License not transferable.

18. In the event of change of ownership or proprietorship or change of management or on ceasing to function as a clinical establishment, the license shall be surrendered to the licensing authority and the owner or proprietor or management of the clinical establishment shall apply afresh for grant of license.

Renewal of registration and license.

19. (1) Application for renewal of registration and license shall be made at least a period of thirty days before the date of expiry of the validity of the registration and license:

Provided that in case the application for renewal is made—

- (a) after the said period but before the date of expiry of the validity of the registration and license; or
- (b) after expiry of the validity of the registration and license,

the licensing authority shall allow renewal of registration and license on payment of such enhanced fee for each day and on such terms and conditions, as may be prescribed.

(2) In the event of failure of the licensing authority to communicate the fact of granting or rejection of application for renewal of registration and license after the expiry of the prescribed period from the date of receipt of such application, the license shall be deemed to have been renewed and the person can keep or carry on the clinical establishment in accordance with the provision of this Act until such communication is received.

Cancellation of registration and license.

20. (1) If, at any time after any clinical establishment has been registered and licensed, the licensing authority is satisfied,—

- (a) that the conditions of the registration and licensing are not being complied with; or
- (b) that any of the grounds which would have entitled the licensing authority to refuse the application for registration and license, exist; or
- (c) that the person entrusted with the management of the clinical establishment has violated any of the directions including improvement notice of the licensing authority or the Commission; or
- (d) that the person entrusted with the management of the clinical establishment has contravened any of the provision of this Act and rules made thereunder,

the licensing authority, notwithstanding anything contained in section 23, may issue a show cause notice as to why its registration and license under this Act should not be cancelled for reasons to be mentioned in the notice.

(2) If after giving a reasonable opportunity of being heard to the clinical establishments, the licensing authority is satisfied that there has been a breach of any of the provisions of this Act or the rules made thereunder, he may, without prejudice to any other action that he may take against such clinical establishment, cancel its registration and license.

Prohibition orders.

21. (1) If,—

- (a) any clinical establishment is convicted of an offence under this Act; or
- (b) the clinical establishment is being kept or carried on without a valid license; or
- (c) the license of the clinical establishment is cancelled; or

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter III.—Procedure for registration and licensing.—Clause 22.)

- (d) the licensing authority is satisfied that an imminent danger to the health and safety of any member of the public or patient exist with respect to that clinical establishment, the licensing authority may,

after giving the clinical establishment an opportunity of being heard, by an order, impose the following prohibitions, namely:—

- (i) a prohibition on the use of the process or treatment for the purposes of the service delivery by the clinical establishment;
- (ii) a prohibition on the use of the premises or equipment for the purposes of the service delivery by the clinical establishment.

(2) As soon as practicable after the making of an order under sub-section (1), the concerned licensing authority shall—

- (a) serve a copy of the order on the clinical establishment by registered post or by any such manner as may be prescribed; and
- (b) affix a copy of the order at a conspicuous place on such premises used for the purposes of the clinical establishment.

(3) Every order made under sub-section (1) shall take immediate effect:

Provided that the licensing authority, after issuance of Prohibition order for reasons to be recorded in writing shall take steps to inform the police authority to restrain immediately the clinical establishment from carrying on health care related services.

Explanation.—“Police authority” means an officer not below the rank of Inspector-in-Charge or Officer-in-Charge of the local Police Station area where the clinical establishment is situated.

(4) Every order made under sub-section (1) shall contain a direction that no person shall be freshly admitted in the clinical establishment either as an in-patient or an out-patient and the inpatients of the clinical establishment shall be transferred immediately to such other clinical establishment as the patient or his representative opts or where it is not practicable to transfer the inpatients to the clinical establishment so opted, to the nearest Government Hospital, which shall be specified in that order and it shall also contain directions as to the care and custody of such inpatients pending such transfer.

(5) A prohibition order shall cease to have effect upon the licensing authority being satisfied, on an application made by the clinical establishment not less than six months after the prohibition order has been passed, that the clinical establishment has taken sufficient measures justifying the lifting of the prohibition order.

(6) The concerned licensing authority shall issue a certificate to the effect that the clinical establishment has taken sufficient measures justifying lifting of the prohibition order, within seven days of his being satisfied on an application made by the clinical establishment for such a certificate or the said officer shall—

- (a) determine, as soon as is reasonably practicable and in any event within fourteen days, whether or not he is so satisfied; and
- (b) if he determines that he is not so satisfied, give notice to the clinical establishment of the reasons for that determination.

22. (1) The licensing authority or an officer authorized by him, shall have the power to cause an inspection or inquiry in respect of any clinical establishment, its building, laboratories and equipment and also of the services rendered by the clinical establishment or any other matter connected with the clinical establishment, and that establishment shall be entitled to be represented thereat.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter III.—Procedure for registration and licensing.—Clauses 23, 24.)

(2) (a) Every officer authorized under sub-section (1) shall conduct the inspection and submit a report to the prescribed authority within seven days of completion of any inspection by him in such manner as may be prescribed.

(b) He shall record his observation or inspection note in the inspection book to be kept at the clinical establishment for this purpose.

Improvement
notices.

23. (1) If the licensing authority has reasonable ground for believing that any clinical establishment has failed to comply with any provision of this Act, he may, after ascertaining the opinion of the clinical establishment thereon, by a notice served on that clinical establishment—

- (a) state the grounds for believing that the clinical establishment has failed to comply with the rules;
- (b) specify the matters which constitute the clinical establishment's failure so to comply;
- (c) specify the measures which, in the opinion of the said authority, the clinical establishment must take, in order to secure compliance; and
- (d) require the clinical establishment to take those measures, or measures which are at least equivalent to them, within a reasonable period (not being less than fourteen days) as may be specified in the notice.

(2) The clinical establishment shall report to the licensing authority, the action, if any, which is proposed to be taken or has been taken upon the results of such inspection or inquiry and such report shall be furnished within such time, as the authority may direct.

(3) Where the clinical establishment does not, within a reasonable time, take action to the satisfaction of the licensing authority, he may, after considering any explanation furnished or representation made by the clinical establishment, issue such directions as that authority deems fit, and the clinical establishment shall comply with such directions.

(4) If the clinical establishment fails to comply with an improvement notice, his license may be suspended for such period to be mentioned in the order.

(5) Every order made under sub-section (4) shall contain a direction that no person shall be freshly admitted in the clinical establishment as an inpatient or an outpatient.

(6) If the clinical establishment, during the period mentioned in the order of suspension—

- (a) still fails to comply with the improvement notice, the licensing authority may, after giving the licensee an opportunity to show cause, cancel the license granted to him; or
- (b) complies with the improvement notice to the satisfaction of the licensing authority, he may revoke the suspension order within a reasonable period not exceeding fourteen days.

Power to enter.

24. (1) Subject to such rules as may be made under this Act, any officer of the State Government authorized by the State Government in this behalf—

- (a) may make such inquiries, as he deems necessary in order to ascertain whether the place or the establishment is being used as a clinical establishment;

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter III.—Procedure for registration and licensing.—Clauses 25, 26.)

- (b) may make such examination of place or establishment and inspect any equipment, sample, article or document found therein and seize and take out there from any such equipment, sample, article or document, as he deems necessary for the purpose of examination, analysis, investigation or evidence and retain them in such manner and for such period as may be prescribed;
- (c) may, if there is any reasonable cause to suspect that anyone is carrying on a clinical establishment without registration and license, enter and search in the manner prescribed with or without the assistance of a police officer not below the rank of Sub-Inspector, at any reasonable time,

and the clinical establishment, shall offer reasonable facilities for inspection or inquiry and be entitled to be represented thereat:

Provided that no such person shall enter the clinical establishment without giving notice in writing of his intention to do so.

(2) No person shall obstruct an officer authorized under sub-section (1) in the exercise of any power conferred by that sub-section or make any false or reckless statement in answer to a question put by such officer in exercise of the power conferred on him under clause (a) of that sub-section.

(3) Save as in this Act otherwise expressly provided, provision of the Code of Criminal Procedure, 1973 relating to search, seizure, summon, investigation and prosecution shall apply, as far as may be, to all action taken by the Officer authorized under sub-section(1). 2 of 1974.

Fees for registration and license for different categories of the clinical establishments.

25. The licensing authority may charge such fees for registration and license for different categories of clinical establishments, as may be prescribed:

Provided that the State Government may, if it considers necessary to do so in the public interest, by order, subject to such terms and conditions as may be specified therein, exempt clinical establishment from payment wholly of any such fee or reduce the amount of any such fee payable by any clinical establishment as may be prescribed.

Appeal to the Appellate authority.

26. (1) Any person, aggrieved by—

- (i) the failure of the licensing authority in communicating the allowing or rejection of application for registration and license to clinical establishment after the expiry of prescribed period; or
- (ii) an order of the licensing authority refusing to allow registration or to grant or renew a license; or
- (iii) canceling or suspending a license; or
- (iv) an improvement notice; or
- (v) prohibition order;

may, prefer an appeal to such authority not below the rank of Special Secretary, Department of Health & Family Welfare of the State Government being the Appellate authority as may be prescribed.

(2) Every appeal under sub-section (1) shall be made in such manner, in such form within such period from the date of the order and be accompanied by such fee as may be prescribed:

Provided that the Appellate authority may entertain an appeal preferred after the expiry of the prescribed period if it is satisfied that the appellant was prevented by sufficient cause from preferring the appeal in time.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter IV.—Contravention and Penalty.—Clauses 27-31.)

(3) The decision of the Appellate authority shall be final and binding.

(4) No civil court shall have any jurisdiction to entertain any suit or other proceedings challenging the decision of the licensing authority refusing to allow registration of the clinical establishment or to grant or renew a license or canceling or suspending a license or issuing a prohibition order or, an improvement notice under sections 13, 14, 20, 21 and section 23 as well as the decision of the Appellate authority.

CHAPTER IV

Contravention and Penalty

Penalty for non-registration and licensing.

27. (1) Whoever carries on a clinical establishment without registration and license shall be liable to a penalty which may extend to one lakh rupees, along with a further penalty of one thousand rupees for each day of operation of the clinical establishment without license subject to maximum of ten lakh rupees.

(2) Whoever knowingly serves in a clinical establishment which is not duly registered and licensed under this Act, shall be liable to a penalty which may extend to twenty-five thousand rupees.

Disobedience of order, obstruction and refusal of information.

28. (1) Whoever wilfully disobeys any direction lawfully given by any person or authority empowered under this Act to give such direction, or obstructs any person or authority in the discharge of any functions which such person or authority is required or empowered under this Act to discharge, shall be liable to a penalty which may extend to five lakh rupees.

(2) Whoever being required by or under this Act to supply any information wilfully withholds such information or gives information which he knows to be false or which he does not believe to be true, shall be liable to a penalty which may extend to one lakh rupees.

(3) Whoever being required by or under this Act to maintain and supply records, reports, registers and other documents wilfully tamper, destroy, falsify such documents shall be liable to a penalty which may extend to five lakh rupees.

Minor and major deficiencies.

29. (1) Whoever contravenes any provision of this Act or any rule made thereunder resulting in such minor deficiencies, that do not pose any imminent danger to the health and safety of any patient or public and can be rectified within a reasonable time, shall be liable to a penalty which may extend to fifty thousand rupees.

(2) Whoever contravenes any provision of this Act or any rule made thereunder resulting in such major deficiencies, that pose an imminent danger to the health and safety of any member of the public or patient and which cannot be rectified within a reasonable time, shall be liable to a penalty which may extend to ten lakh rupees.

Explanation.—For the purpose of this section “minor deficiencies and major deficiencies” shall have such meaning as may be prescribed.

Penalty for contravention.

30. Whoever contravenes any provision of this Act or any rule made thereunder shall, if no penalty is provided elsewhere, be liable to a penalty which may extend to fifty thousand rupees for the first contravention and one lakh rupees for any subsequent contravention.

Contravention by companies.

31. (1) Where a person committing contravention of any of the provisions of this Act or of any rule made thereunder is a company, every person who, at the time the contravention was committed, was in charge of, and was responsible to the company for the conduct of the business of the company, as well as the company, shall be deemed to be guilty of the contravention and shall be liable to penalty:

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter IV.—Contravention and Penalty.—Clauses 32, 33.)

Provided that nothing contained in this sub-section shall render any such person liable to any penalty if he proves that the contravention was committed without his knowledge or that he had exercised all due diligence to prevent the commission of such contravention.

(2) Notwithstanding anything contained in sub-section (1), where a contravention of any of the provisions of this Act or of any rule made thereunder has been committed by a company and it is proved that the contravention has taken place with the consent or connivance of, or is attributable to any neglect on the part of, any director, manager, secretary or other officer of the company, such director, manager, secretary or other officer shall also be deemed to be guilty of that contravention and shall be liable to penalty.

Explanation.—For the purposes of this section,—

- (a) “company” includes a firm or society; and
- (b) “director” in relation to a firm means a partner in the firm.

32. (1) While adjudging the quantum of penalty under this Chapter, the Adjudicating Authority or the Commission, as the case may be, shall have due regard to the following:—

- (a) the amount of gain or unfair advantage, wherever quantifiable, made as a result of the contravention;
- (b) the amount of loss caused or likely to cause to any person as a result of the contravention;
- (c) the repetitive nature of the contravention;
- (d) whether the contravention is without his knowledge; and
- (e) any other relevant factor.

(2) The penalties which may be imposed for contravention of any provision of this Act or any rule made thereunder shall be without prejudice to the power of the licensing authority to suspend or cancel the license.

33. (1) Without prejudice to the other provisions of this Chapter, if any clinical establishment whether by itself or by any other person on its behalf, while providing services causes injury to the service recipient or his death, due to negligence or any deficiency in providing service, it shall be lawful for the Commission, on substantiation of charges, to direct it to pay compensation to the victim or the legal representative of the victim, a sum—

- (a) which may extend to three lakh rupees in case of simple injury;
- (b) which may extend to five lakh rupees in case of grievous injury; and
- (c) which shall not be less than ten lakh rupees in case of death:

Provided that the compensation shall be paid at the earliest and in no case later than six months from the date of occurrence of the incident:

Provided further that in case of death, an interim relief shall be paid to the next of the kin within thirty days of the incident.

(2) Where any person is held guilty of a contravention leading to grievous injury or death, the Commission may cause the name and place of residence of the person held guilty, the offence and the penalty imposed to be published at the offender's expense in such newspapers or in such other manner as the Commission may direct and the expenses of such publication shall constitute the cost and the same shall be recoverable in the same manner as fine.

General provision relating to penalties.

Compensation in case of injury or death of the service recipients.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter IV.—Contravention and Penalty.—Clauses 34.—Chapter V.—Adjudicating
Authority and West Bengal Clinical Establishment.—Clauses 35, 36.)*

(3) The Commission may also order for cancellation of license, closure of the clinical establishment, forfeiture of establishment and property in case of grievous injury or death of the service recipient.

Offences and
punishments.

34. (1) Notwithstanding anything contained in this Act, if any person—

- (a) violates the conditions of registration and license under this Act, he shall be liable for imprisonment which may extend to three years; or
- (b) causes death or injury of patient or service recipients due to negligence, shall be liable to punishment as provided in the Indian Penal Code, 1860.

45 of 1860.

(2) The prosecution, trial etc. for the purpose of sub-section (1) shall be as per the provision contained under the Code of Criminal Procedure, 1973.

2 of 1974.

CHAPTER V

Adjudicating Authority and West Bengal Clinical Establishment Regulatory Commission

Adjudication.

35. (1) For the purposes of adjudication under this Chapter, District Magistrate or an officer not below the rank of Additional District Magistrate of the district where the alleged offence is committed shall be notified by the State Government as the Adjudicating authority for adjudication in the manner as may be prescribed:

Provided that for the district of Kolkata an officer not below the rank of Joint Secretary to the State Government as may be appointed by notification by the State Government shall be the Adjudicating authority.

Explanation.—For the purposes of this section, the word “Kolkata” shall have the same meaning as defined in clause (9) of section 2 of the Kolkata Municipal Corporation Act, 1980.

West Ben. Act
LIX of 1980.

(2) The Adjudicating authority, on receipt of a complaint from the licensing authority that any person has committed a contravention under sections 27, 28, sub-section (1) of section 29, and section 30 of this Act, shall, after giving the person a reasonable opportunity for making representation in the matter, and if, on such inquiry, he is satisfied that the person has committed the contravention of provisions of this Act or the rules or the regulations made thereunder, impose such penalty as he thinks fit in accordance with the provisions of this Act.

(3) The Adjudicating Authority shall have the powers of a civil court and—

- (a) all proceedings before him shall be deemed to be judicial proceeding within the meaning of sections 193 and 228 of the Indian Penal Code, 1860;
- (b) shall be deemed to be a court for the purposes of sections 345 and 346 of the Code of Criminal Procedure, 1973.

(4) While adjudicating the quantum of penalty under this Chapter, the Adjudicating authority shall have due regard to the guidelines specified in section 32.

Constitution of
West Bengal
Clinical
Establishment
Regulatory
Commission.

36. (1) The State Government shall constitute a West Bengal Clinical Establishment Regulatory Commission to exercise the powers and perform the functions conferred on the commission under this Act for the purpose of regulation and supervision of the functioning and activities of the clinical establishments licensed under this Act for ensuring accountability and transparency in dealing with patients by Clinical Establishments in providing patient care services, to advise the Government on measures to be adopted for enhancing and augmenting the performance of Clinical Establishments in the State.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter V.—Adjudicating Authority and West Bengal Clinical Establishment
Regulatory Commission.—Clauses 37, 38.)*

(2) The West Bengal Clinical Establishment Regulatory Commission shall consist of—

- (a) a Chairperson, appointed by the State Government, who is or has been a High Court Judge or any officer who has held the office of Chief Secretary, Additional Chief Secretary in the State Government or any officer who has held equivalent post in the Government of India:

Provided that a retired High Court Judge, if appointed as Chairperson, may pursue his professional work;

- (b) a Vice -Chairperson who is a person of eminence to be appointed by the State Government;
- (c) members not exceeding eleven in number, to be appointed by the State Government, selected from the fields of medicine including diagnostics, public health, academia, social services, law, finance, public administration, nursing and consumer interests.

Terms of Office of the Chairperson, the Vice-Chairperson and Members of the West Bengal Clinical Establishment Regulatory Commission.

37. (1) The Chairperson, the Vice Chairperson and the members shall hold the office of the Commission during the pleasure of the State Government.

(2) If a casual vacancy occurs in the Office of any of the members of the Commission, whether by reason of his death, resignation or inability to discharge his functions owing to illness or any other incapacity, such vacancy shall be filled up by the State Government by making a fresh appointment.

Powers and functions of the West Bengal Clinical Establishment Regulatory Commission.

38. (1) The Commission shall—

- (i) monitor the functioning of Clinical Establishments;
- (ii) regulate and supervise functions of Clinical Establishments as prescribed;
- (iii) examine and consider complaints, filed manually or electronically through an online system in matters related to patient care service, deviations from declared fees and charges, refusal of supply of copy of medical records and allied matters, alleged irrational and unethical trade practice alleged before the Commission by aggrieved patient parties against Clinical Establishments and after issue of notice and hearing both parties, adjudicate, compensate and pass such other orders, as deemed appropriate:

Provided that any complaint of medical negligence against medical professionals will be dealt with by respective State Medical Councils:

Provided futher that the Commission for the purpose of adjudicating disputes and appeal under this Act, shall have a *quorum* of the Chairperson and not less than two other members;

- (iv) make regulations with regard to fixing of rates or charges for indoor patient department and outdoor patient department treatment including diagnostics and also to ensure compliance with fixed rates and charges by clinical establishments;
- (v) enforce transparency in dealing with patients by the Clinical Establishments;
- (vi) tender advice and make suggestions regarding measures to be adopted under this Act, for improving patient care services and redressal of grievances;
- (vii) undertake planned or surprise inspections to examine and ascertain strict compliance by Clinical Establishments with provisions of this Act;
- (viii) hear appeals arising from orders and decisions passed by the Adjudicating Authority in the Districts;
- (ix) have the powers to award such compensation as deemed appropriate not exceeding fifty lakh rupees, including interim compensation;
- (x) ensure that only properly trained medical and para-medical personnel like doctors, nurses, technicians, pharmacists are employed by the clinical establishment.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter V.—Adjudicating Authority and West Bengal Clinical Establishment
Regulatory Commission.—Clauses 39-43.)*

Meeting of the
West Bengal
Clinical
Establishment
Regulatory
Commission.

39. (1) The West Bengal Clinical Establishment Regulatory Commission may hold a meeting at least once month.

(2) If due to any reason, the Chairperson is unable to attend any meeting of the Commission, the Vice-Chairperson and in his absence, any other member chosen by the members present at the meeting shall preside at the meeting.

(3) Save as otherwise provided under this Act, all matters under the consideration of the West Bengal Clinical Establishment Regulatory Commission at any meeting shall be decided by majority of votes of the members present. If there is any equality of votes, the Chairperson or in his absence the person presiding shall have and exercise a casting vote.

(4) A monthly report may be submitted by the Commission to the State Government regarding its activities.

(5) The Commission may associate with itself, in such manner and for such purposes as may be determined by regulations, any person whose assistance or advice it may desire in carrying out any of the provisions of this Act.

(6) A person associated with the Commission under sub-section (5) for any purpose shall have a right to take part in the discussion relevant for that purpose but shall have no right to vote and shall not be a member for any other purposes.

Authentication
of orders and
other instruments
of the West
Bengal Clinical
Establishment
Regulatory
Commission.

40. Orders and decisions of the West Bengal Clinical Establishment Regulatory Commission shall be authenticated by the signature of the Chairperson, the Vice-Chairperson or any other member authorised by the Commission in this behalf, and all other instruments issued by the Commission shall be authenticated by the signature of any other member authorised in like manner on this behalf.

Appeal.

41. Orders and decisions of the Adjudicating Authority in the Districts shall be appealable before the West Bengal Clinical Establishment Regulatory Commission within a period of fifteen days from the date of passing the order and accompanied by fixed fees of one hundred rupees:

Provided that the Commission may admit the appeal after the expiry of such period if it is satisfied that the aggrieved parties were prevented by sufficient cause from filing it within appropriate time.

Salary,
allowances etc.
to the
Chairperson, the
Vice-Chairperson
and other
Members.

42. (1) The salary, allowances payable to and other terms and condition of service of the Chairperson, the Vice-Chairperson and members of the West Bengal Clinical Establishment Regulatory Commission shall be such, as may be prescribed:

Provided that the salary, allowances and other terms and conditions of service of Chairperson, the Vice-Chairperson and the members, shall not be varied to their disadvantage after appointment.

(2) Notwithstanding anything contained in sub-section (1), the Chairperson, the Vice-Chairperson or any Member of the commission may relinquish his office by giving in writing to the State Government a notice of not less than three months.

Officer and other
employees of the
Commission.

43. The West Bengal Clinical Establishment Regulatory Commission, with the approval of the State Government, appoint officers and such other employees as may be considered by it for the due discharge of its functions.

(2) The salaries and allowances payable to, and other terms and conditions of service of, the officers and other employees shall be such as may be prescribed.

(3) The Commission may, with the approval of the State Government, appoint consultants required to assist it in the discharge of its functions on such terms and conditions as may be specified, by regulations.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter V.—Adjudicating Authority and West Bengal Clinical Establishment
Regulatory Commission.—Clauses 44-47.)*

Procedure to be followed by the Commission.

44. (1) The West Bengal Clinical Establishment Regulatory Commission shall not be bound by the procedure laid down by the Code of Civil Procedure, 1908 but shall be guided by the principles of natural justice and, subject to the other provisions of this Act and the rules made thereunder, the Commission shall have powers to regulate its own procedure including the place at which it shall have its sittings.

5 of 1908.

(2) The Commission shall, for the purposes of discharging its functions under this Act, have the same powers as are vested in a civil court under the Code of Civil Procedure, 1908, in respect of the following matters, namely:—

- (a) summoning and enforcing the attendance of any person and examining him on oath;
- (b) requiring the discovery and production of any document or other electronic records or other material object producible as evidence;
- (c) receiving evidence on affidavits;
- (d) requisitioning of any public record;
- (e) issuing commission for the examination of witnesses or documents;
- (f) reviewing its decisions, directions and orders;
- (g) dismissing an application for default or deciding it *ex parte*;
- (h) award compensation as per provisions under sections 33 and 38 of this Act;
- (i) any other matter which may be prescribed.

(3) The appellant may either appear in person or authorise one or more legal practitioners or any of its officers to represent his case before the Commission.

(4) The provisions of the Limitation Act, 1963, shall, except as otherwise provided in this Act, apply to an appeal made to the Commission.

36 of 1963.

(5) The Commission shall have the powers to pass such interim order in any proceedings, hearing or matter before the Commission, as that Commission may consider appropriate.

(6) While adjudicating the quantum of penalty under this Chapter, the Commission shall have due regard to the guidelines specified in section 32.

Enforcement of orders.

45. (1) Where an order made under this Act by the Commission is not complied with the Commission may order the property of the clinical establishment, not complying with such order to be attached.

(2) No attachment made under sub-section (1) shall remain in force for more than three months at the end of which, if the non-compliance continues, the property attached may be sold and out of the proceeds thereof, the Commission may pay the compensation awarded by it to the complainant or service recipient and shall pay the balance if any, to the clinical establishment thereof.

Civil court not to have jurisdiction.

46. No civil court shall have jurisdiction to entertain any suit or proceeding in respect of any matter which an Adjudicating Authority or the West Bengal Clinical Establishment Regulatory Commission is empowered by or under this Act to determine and no injunction shall be granted by any court or other authority in respect of any action taken or to be taken in pursuance of any power conferred by or under this Act.

Grants to the Commission.

47. The State Government may, after due appropriation made by Legislature of the State in this behalf, make to the Commission grants and loans of such sums of money as the Government may consider necessary.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter V.—Adjudicating Authority and West Bengal Clinical Establishment
Regulatory Commission.—Clauses 48-50.)*

Establishment of
fund by the State
Government.

48. (1) There shall be constituted a Fund to be called the West Bengal Clinical Establishment Regulatory Commission Fund and there shall be credited thereto—

- (a) any grants and loans made to the Commission by the State Government under section 47;
 - (b) all proceeds of the attachment received by the Commission under sub-section (2) of section 45;
 - (c) all sums received by the Commission from such other sources as may be decided upon by the State Government.
- (2) The Fund shall be applied for meeting—
- (a) the salary, allowances and other remuneration of Chairperson, the Vice-Chairperson, Members, Officers and other employees of the Commission;
 - (b) the expenses of the Commission in discharge of its functions;
 - (c) the expenses on objects and for purposes authorized by this Act;
 - (d) the payment of compensation out of the sale proceeds under sub-section (2) of section 45.

(3) The State Government may, in consultation with the Comptroller and Auditor General of India, notify the manner of applying Fund for meeting the expenses specified in clause (b) or clause (c) of sub-section (2).

Accounts and
audit of the
Commission.

49. (1) The West Bengal Clinical Establishment Regulatory Commission shall maintain proper accounts and other relevant records and prepare annual statement of accounts in such form as may be notified by the State Government in consultation with the Comptroller and Auditor General of India.

(2) The accounts of the Commission shall be audited by the Comptroller and Auditor General of India at such intervals as may be specified by him and any expenditure incurred in connection with such audit shall be payable by the Commission to the Comptroller and Auditor General of India.

(3) The Comptroller and Auditor General of India and any person appointed by him in connection with the audit of the accounts of the Commission under this Act shall have the same rights and privileges and authority in connection with audit as the Comptroller and Auditor General of India generally has in connection with the audit of Government accounts and, in particular, shall have the right to demand the production of books, accounts, connected vouchers and other documents and papers and to inspect any of the offices of the Commission.

(4) The accounts of the Commission, as certified by the Comptroller and Auditor General of India or any other person appointed by him in this behalf, together with the audit report thereon shall be forwarded annually to the State Government and the Government shall cause the same to be laid, as soon as may be after it is received, before the State Legislature.

Annual report of
the Commission.

50. (1) The Commission shall prepare once in every year in such form and at such time as may be notified, an annual report giving a summary of its activities during the previous year and copies of the report shall be forwarded to the State Government.

(2) A copy of the report received under sub-section (1) shall be laid, as soon as may be after it is received, before the State Legislature.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

*(Chapter V.—Adjudicating Authority and West Bengal Clinical
Establishment Regulatory Commission.—Clauses 51-53.—Chapter VI.—
Miscellaneous.—Clauses 54-58.)*

Budget of the
Commission.

51. The Commission shall prepare, in such form and at such time in each financial year as may be notified, its budget for the next financial year, showing the estimated receipts and expenditure of that Commission and forward the same to the State Government.

Power of the
Commission to
make
regulations.

52. The Commission may, with the previous approval of the State Government, by notification, make regulations not inconsistent with this Act and the rules made thereunder to provide for all matters for which provision is necessary or expedient for the purpose of giving effect to the provisions of this Act and patient care at the clinical establishments.

Directions by
State
Government.

53. (1) In the discharge of its functions, the Commission shall be guided by such directions in matters of policy involving public interest as the State Government may give to it in writing.

(2) If any question arises as to whether any such direction relates to a matter of policy involving public interest, the decision of the State Government thereon shall be final.

CHAPTER VI

Miscellaneous

Immunity.

54. (1) Anything which is done in good faith or intended to be done by any authority or any officer in this behalf in respect of anything done under this Act, the authority or the officer, as the case may be, shall be protected from prosecution, suit or any other legal proceeding.

(2) If any loss or damage is caused or likely to be caused by anything which is in good faith done or intended to be done by the State Government in pursuance of the provisions of this Act or any rules made thereunder, the State Government shall be protected from prosecution, suit or any other legal proceeding.

Credit of fees
and fines.

55. Any fees received or fines paid under this Act and rules framed thereunder shall be credited to the Consolidated Fund of the State.

Power to give
directions.

56. Without prejudice to the foregoing provisions of this Act, the licensing authority shall have the power to issue such directions, including furnishing returns, statistics and other information for the proper functioning of clinical establishments and such directions shall be binding.

Employees of
the authority,
etc., to be public
servants.

57. Every employee of the adjudicating authority, licensing authority and appellate authority including Commission, when acting or purporting to act in pursuance of any of the provisions of this Act, shall be deemed to be public servants within the meaning of section 21 of the Indian Penal Code, 1860.

45 of 1860.

Power to remove
difficulties.

58. (1) If any difficulty arises in giving effect to the provisions of this Act, the State Government may, by order published in the *Official Gazette*, make such provisions not inconsistent with the provisions of this Act as may appear to it to be necessary or expedient for removal of the difficulty:

Provided that no such order shall be made after the expiry of a period of two years from the date of commencement of this Act.

(2) Every order made under this section shall, as soon as it is made, be laid before the State Legislative Assembly.

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

(Chapter VI.—Miscellaneous.—Clauses 59-62.)

Power of State Government to make rules.

59. (1) The State Government may, by notification, make rules for carrying out all or any of the provisions of this Act.

(2) All rules made under this Act shall be laid for not less than fourteen days before the State Legislature as soon as possible after they are made and shall be subject to such modification as the State Legislature may make during the session in which they are so laid. Any modification of the said rules made by the State Legislature shall be published in the *Official Gazette*, and shall, unless some later date is appointed by the State Government, come into force on the date of such publication.

Effect of Act on other laws.

60. The provisions of this Act shall have effect notwithstanding anything inconsistent therewith contained in any other law for the time being in force and to extent of such inconsistency that other law shall be deemed to have no effect.

Application of West Ben. Act XI of 2009.

61. The provision of the West Bengal Medicare Service Persons and Medicare Service Institutions (Prevention of Violence and Damage to Property) Act, 2009, shall be applicable to prohibit violence against medicare service persons and damage to property in medicare service institutions.

West Ben. Act XI of 2009.

Repeal and savings.

62. (1) The West Bengal Clinical Establishments (Registration and Regulation) Act, 2010, is hereby repealed.

West Ben. Act XXVI of 2010.

(2) Notwithstanding such repeal, anything done, including any rule, notification, inspection, order or notice made or issued or any license, permission, authorization or exemption granted or any document or instrument executed or any direction given under the repealed Act shall, insofar as it is not inconsistent with the provisions of this Act, be deemed to have been done or taken under the corresponding provisions of this Act.

(3) Notwithstanding anything contained in this Act, any proceeding pending in any court at the commencement of this Act may be continued in that court as if this Act has not been passed.

(4) Notwithstanding anything contained in sub-section (2), the clinical establishment for which license was granted before the commencement of this Act shall be governed by the provisions of repealed Act till the expiry of the terms of existing license.

STATEMENT OF OBJECTS AND REASONS.

The Government is deeply concerned about the lack of transparency in the functioning of clinical establishments in general and private hospitals or nursing homes in particular, resulting in unnecessary and avoidable harassment and exploitation of patients (service recipients). It is logical that the clinical establishments would levy fees and charges for the services they provide. But such charges should be reasonable with the objective of covering the cost of provision of services besides generating a decent surplus. The Government is of the view that health care service is not a commercial proposition; it is a service or '*seva*', which should be delivered to service recipients with humility and human touch. Life is precious and there can be no monetary value attached to human health.

2. The existing provisions of the West Bengal Clinical Establishments (Registration and Regulation) Act, 2010 are not adequate to address the concerns regarding the transparency in the functioning of clinical establishments, particularly with regard to charges and rates claimed by the management of clinical establishments, and allegations of medical negligence. Further, redressal of grievances of service recipients remains an

*The West Bengal Clinical Establishments (Registration,
Regulation and Transparency) Bill, 2017.*

area of concern. Therefore, it has been proposed to repeal the West Bengal Clinical Establishments (Registration and Regulation) Act, 2010 and introduce a new Bill, viz, the West Bengal Clinical Establishments (Registration, Regulation and Transparency) Bill, 2017. The said Bill aims at ensuring transparent functioning of clinical establishments by way of various provisions, which include, *inter alia*, setting up of West Bengal Clinical Establishment Regulatory Commission with adequate powers to monitor, supervise and regulate. The provisions of the Bill will ensure proper treatment of service recipients within reasonable and legitimate expenses, and confer protection on service recipients from unnecessary harassment in the name of so called investigation (including various tests) and unjustified procedures.

3. The Bill has been framed with the above objects in view.

KOLKATA,
The 28th February, 2017.

MAMATA BANERJEE,
Member-in-Charge.

FINANCIAL MEMORANDUM.

There is financial implication involved in giving effect to the provisions of the West Bengal Clinical Establishments (Registration, Regulation and Transparency) Bill, 2017. Adequate provisions shall be made in the budget to meet the expenditure involved on this account.

KOLKATA,
The 28th February, 2017.

MAMATA BANERJEE,
Member-in-Charge.

By order of the Governor,

MADHUMATI MITRA,
*Secy. to the Govt. of West Bengal,
Law Department.*